

West Midlands Combined Authority

WEST MIDLANDS BUS PREMISES BYELAWS

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1. Introduction

- (1) The Byelaws are made under section 235 of the Local Government Act 1972 by the West Midlands Combined Authority (WMCA) for the good rule and government and for the prevention and suppression of nuisances within the WMCA area described in section 3(1) and shown as a map in Section 14.
- (2) The West Midlands public take close to a million bus journeys each day across the region. These are provided by over 20 bus Operators to and from thousands of stops and shelters and 12 designated bus stations managed by the WMCA. To ensure ease of travel and safety on the network, including passengers, staff, property and equipment, the Byelaws need to be observed by everyone.

2. General interpretation

In these byelaws:

“premises” means bus stations, shelters and stops now or hereafter belonging to, leased to or worked by the WMCA or an agent of WMCA and the approaches thereto.

“operator” means any person or body granted the authority by license from the Traffic Commissioner to act as an operator and run a bus service (“vehicle”) within the West Midlands area.

“authorised person” means:

- (a) A person acting in the course of his duties who is an employee of the WMCA or is authorised by the WMCA; or
- (b) Any Police Constable, Police Community Support Officer or any person accredited by or under section 41 of the Police Reform Act 2002 acting in the execution of his duty upon or in connection with the premises

Under section 5 “intoxication” means being under the influence of intoxicating liquor, or illegal drugs.

“ticket” means any ticket, document, permit, smart card (swift card) or other form of electronic ticket lawfully obtained or purchased from the WMCA, operator or retail outlet authorised to sell tickets on behalf of an operator.

Unless the context requires to the contrary, words importing one gender shall include the other gender.

3. Application and geographical area

- (1) These byelaws apply throughout the WMCA area. The WMCA area consists of the combined adjacent areas of the 7 WMCA's Constituent Local Authorities. These Local Authorities are;
 - o Birmingham City Council
 - o Wolverhampton Metropolitan Borough Council
 - o Sandwell Metropolitan Borough Council
 - o Dudley Metropolitan Borough Council
 - o Walsall Metropolitan Borough Council
 - o Coventry City Council
 - o Solihull Metropolitan Borough Council
- (2) Specifically, the byelaws apply;
 - (a) at designated bus station "premises" detailed under Section 2 and at any new locations hereafter
 - (b) At all bus 'stops' and 'shelters' and at any new locations of the same hereafter
 - (c) within a 10-metre radius of (a),(b) and (c)
- (3) WMCA maintains a database of all its 'stops' and 'shelters' throughout the area. Some of these locations may change from time to time. However, all current 'stops and shelters' are marked with location specific asset numbers.

Conduct and Behaviour

4. Management of queuing

- (1) An Operator or an authorised person may require any person to queue in order to regulate order or safety on or near the premises.
- (2) Any person directed by a notice to queue, or when asked to queue by an operator or an authorised person, shall join the rear of the queue and obey the reasonable instructions of any authorised person regulating the queue.

5. Intoxication

- (1) No person shall enter, attempt to enter or remain at bus premises where such a person is unfit to enter or remain on premises as a result of being in a state of intoxication
- (2) No person shall enter, attempt to enter or remain at bus premises (on or which there is a notice indicating that consumption of alcohol or possession of an open container of alcohol is not allowed) while in possession of an open container

of alcohol unless expressly permitted to do so by the Operator in a particular area.

- (3) No person shall consume alcohol on the premises (on or which there is a notice indicating that consumption of alcohol or possession of an open container of alcohol is not allowed) unless expressly permitted to do so by the Operator in a particular area.
- (4) If an authorised person reasonably believes that;
 - (a) any person is unfit, as a result of being in a state of intoxication, to enter or remain on the premises,
 - (b) is in possession of an open container of alcohol contrary to Byelaw 5 (2)

then the authorised person may require him to leave; remove any alcohol and prevent him from entering or remaining on the premises until an authorised person is satisfied that he has no intoxicating liquor with him and/or is no longer in an unfit condition.

6. Unfit to travel

- (1) No person shall enter or remain on the premises, if, in the reasonable opinion of an authorised person, he is;
 - (a) in such a state of dress where his clothing may soil or damage the premises, or any property or clothing of other users of the premises, or,
 - (b) in an unfit or improper condition and causing nuisance or annoyance to any other person.

Safe and proper use of premises

7. General safety

- (1) No person shall enter or leave a premise by an emergency exit except in an emergency or when directed to do so by an authorised person.
- (2) No person shall behave in such a way on the premises which is capable of causing a nuisance or which is capable of injuring, damaging, or endangering any person or any property.
- (3) No person shall not, without reasonable cause, activate any emergency system and/or communications system provided at any part of the premises except in an emergency or when directed to do so by an authorised person.

8. Loitering

- (1) No person shall loiter on any part of the premises;
 - (a) to the nuisance or annoyance of any other person or,
 - (b) if asked to leave by any authorised person.

9. Pedestrian only areas

- (1) Any person who enters, or is on, any part of the premises to which the public have access must be on foot, except where;
 - (a) there is a notice permitting access to that part of the premises to those with specified conveyances or
 - (b) an operator or an authorised person has given permissionand in either case he shall obey any instructions given by an operator or an authorised person.
- (2) No person shall be in breach of this byelaw 9(1) for properly using a mobility scooter, wheelchair, baby or child pushchair or pram, except where there is a notice or instructions given by an authorised person to the contrary.

10. Control of animals

- (1) An operator or authorised person may refuse carriage or entry to any animal
- (2) Except where there is permission from an operator or an authorised person, no person shall bring an animal on any part of the premises, which, in the opinion of an authorised person may threaten, annoy, soil or damage any person or property.
- (3) If any person in charge of an animal in breach of Byelaw 10(1) or 10(2) is asked by an authorised person to remove that animal and fails to do so immediately, that animal may be removed by or under the direction of an authorised person
- (4) No person in charge of an animal shall;
 - (a) allow it to foul or damage any part of the premise
 - (b) leave or place it unattended on any part of the premises (except in a place provided for that purpose by an operator and only for as long as it is absolutely necessary and in accordance with any direction of an operator or an authorised person)
- (5) Any animal left or placed in breach of Byelaw 10(4) may be removed and/or stored by or under the direction of an authorised person. The person in charge of the animal shall be liable to an operator for the cost incurred by an operator or an authorised person in removing and storing it
- (6) Any person in charge of an animal that has soiled or caused damage to any part of the premises shall be liable to an operator for the cost of putting the property soiled or damaged back into its proper condition
- (7) Any liability to an operator under byelaw 10(5) or 10(6) is in addition to any penalty for the breach of byelaw 10.
- (8) These byelaws do not apply to any assistance dogs for disabled customers, guide dogs, and hearing dogs.

Ticketing and fares

11. Name and Address

- (1) Any person reasonably suspected by an authorised person of breaching or attempting to breach any of these Byelaws shall give his name and address when requested to do so by an authorised person.
- (2) The authorised person requesting details under this Byelaw 11(1) shall state the nature of the suspected breach of the Byelaws in general terms at the time of the request.

12. Enforcement and penalty

- (1) offence and level of fines: any person who breaches any of these byelaws commits an offence and may be liable for each such offence to a penalty not exceeding level 3 on the standard scale.
- (2) removal of persons:
 - (a) any person who is reasonably believed by an authorised person to be in breach of any of these byelaws shall leave the premise immediately if asked to do so by an authorised person
 - (b) any person who is reasonably believed by an authorised person to be in breach of any of these byelaws and who fails to desist or leave when asked to do so by an authorised person may be removed from the premise by an authorised person using reasonable force. This right of removal is in addition to the imposition of any penalty for the breach of these byelaws
 - (c) no person shall fail to carry out the instructions of an authorised person acting in accordance with powers given by these byelaws or any other enactment
 - (d) in exercising powers conferred by Byelaws 12(2)(a) and 12(2)(b) the authorised person shall state the nature of the breach of any of these byelaws in general terms prior to exercising the power conferred upon him

13. Addresses of Bus stations as at 27/1/2020

Bearwood Bus Station
1 Hagley Road
Smethwick
West Midlands
B17 8AL

Bilston Bus Station
Market Street
Town Centre
Bilston
WV14 0DP



West Midlands
Combined Authority

Coventry Bus Station (Pool Meadow)

Fairfax Street
Coventry
West Midlands
CV1 5AD

Cradley Heath Bus Station

Forge Lane
Cradley Heath
West Midlands
B64 5AL

Dudley Bus Station

Gatehouse Fold
Dudley
West Midlands
DY2 7AD

Halesowen Bus Station

Queensway
Town Centre
(Andrew Road)
Halesowen
B63 4AQ

Merry Hill Bus Station

Unit L63
Merry Hill Centre
Brierley Hill
DY5 1QX

Stourbridge Bus Station

Stourbridge
West Midlands
DY8 1EX

Walsall Bus Station (St. Pauls)

St. Pauls Street
Walsall
WS1 1NR

Wednesbury Bus Station

High Bullen
Wednesbury
WS10 7HD

West Bromwich Bus Station

The Ringway
West Bromwich
B70 7NN

Wolverhampton Bus Station

Queens Building
1 Victoria Square
WV1 1LD

14. Map of West Midlands Combined Authority area including constituent Local Authorities and boundaries

