

Adult Direct Debit Application Form

Step 1: Choose 1 ticket (and zones if applicable)

Bus	Bus, train, tram	Existing Direct Debit number			
Regional ®bus Unlimited bus and tram travel within the TfWM area only bus + Metro Unlimited bus and tram travel within the TfWM area only	network Bus, rail and tram travel within the TfWM area only Zones: 1 1-2 1-3 1-4 1-5 2-5 First class Include an netrain add-on outside the TfWM area. Please name station:	60 (if applicable) Step 2: How did you hear about the Direct Debit Scheme?	AFFIX PHOTO HERE		
National Express West Midlands/Coventry (NXWM) buses only		Step 3: Fill in your personal details			
NXWM Early Bird + Metro Ticket description on NXWM buses and trams NX Regional Travelcard + Metro Ticket description on NXWM buses and trams	Train only ① train Train travel within the TfWM area only Zones:	Title: Mr / Mrs / Miss / Ms / Doctor (delete as appropriate) Forenames			
	Or: ntrain Out of County Train travel from a specified station to anywhere in the TfWM area. Please name station:	Postcode			
	Or: Out of County Direct tickets Specified station direct to Birmingham New Street only. Coleshill Parkway Tamworth Wilnecote Water Orton	We will only use your email address to let you know about price increases and important information about your Direct Debit. If you are paying the Direct Debit on behalf of the person named above, please provide your details on a seperate piece of paper.			
	Pre 9.30am Pre 9.30am ® train Pre 9.30am ® network Pre 9.30am ® bus Pre 9.30am ® bus + Metro Concessionary pass number if applicable, for example 6335970107	Start date - when is the Direct Debit ticket valid from? Allow 4 weeks for processing. Payment will be taken from your nominated bank account on the day after your ticket start date, and on this date each month thereafter. Payer Signature			
		☐ I want to recieve quartlerly newsletters ☐ I agree to the terms and conditions on tfwm ☐ Keep me up to date with future ticketing pro			

i Data Protection Act 2018. This padlock symbol shows that we follow best practice in managing personal information. We will keep all details secure. We may use the information you provide for administration, notifying you of future updates to our products and services, for analysis purposes and to contact you, in line with the Data Protection Act 2018. We want to make sure our services offer equal opportunities to everyone, no matter what their sex, age, race, nationality, ethnic origin, disability or religious belief. A Credit Reference Agency will be asked to confirm the name, address and credit status of the person paying the direct debit. For further information regarding how we will use your personal information please ask to see our privacy policy.

Turn over and complete step 5 ▶

Step 5: Instructions to your Bank or Building Society to pay by Direct Debit



Name and full postal address of your Bank or Building Society

To the Manager
Bank/Building Society
Address
Postcode
Name(s) of Account Holder(s)
Bank/Building Society Account Number
Branch Sort Code Service User Number
Reference Number (to be completed by WMCA) 6
Instruction to your Bank or Building Society Please pay West Midlands Combined Authority Direct Debit from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with West Midlands Combined Authority and, if so, details will be passed electronically to my Bank/Building Society.
Payer Signature
Date
Banks and Building Societies may not accept Direct Debit instructions for some types of account.

Step 6: Send the form with a passport sized photo to: Ticketing Delivery Team, 16 Summer Lane, Birmingham, B19 3SD